

HPE SMB OFFER 2.0 (FLEXOFFERS)

The future of promotions in the transactional business
September 1, 2020

INTRODUCTION—WHAT ARE FLEXOFFERS?

HPE SMB Offers 2.0 (FlexOffers), is a new systems enhancement that enables resellers, using iQuote, to create flexible BTO configurations and get the best pricing when attach rules are met.

- The SMB 2.0 enhancements also enable the full automation of distributor offer set up and the rebate claiming process. These system enhancements are intended to allow HPE and its partners to focus on driving more sales while speeding up transactional claims processing.
- SMB 2.0 supports existing pricing and promotional programs such as SmartBuy Express (SBE), Top Value Accelerate (TVA), and Intelligent Buy (IB), and covers Heat of the market HPE ProLiant servers, HPE storage products, and HPE networking products that are targeted for SMB.



BENEFITS OF SMB 2.0:

- More flexibility for partners to make BTO offers attractive
- BTO SKUs defined to meet volume portfolio objectives and support extended lifecycle management
- Define rules that meet 'Heat of the Market' demand
- Automate offer setup and management (iQuote)
- Enable best discount identification (iQuote)
- Automate back-end claiming to drive scale

REFRESHER: WHAT IS AN SMB OFFER?

SMB Offer =

Base SKU



Elements



Shipped From the Factory

Added by the Distributors

SMB Offers presented challenges for both customers and distributors

- Fixed Configurations: Didn't meet all customer needs
- Inventory replenishment: Challenging to manage
- Change: Difficult to modify once launched

Blended Margins—Everyday low price



SMB OFFERS 2.0 (FLEXOFFERS)

End to end enhancements to enable flexible configurations

Base SKUs

MicroServer		
Entry		
Performance		
Solution		

ML30
Entry
Performance
Solution

•

•

•

DL380
Entry
Performance
Solution

SMB Preferred Options

HDD		
300 GB	600 GB	
1 TB RW	1 TB LP	
1 TB SC	1.2 TB	
2 TB	4 TB	

SSD
240 GB
480 GB

Controller
P408i-p
P408i-a
P440/2G
E208i-a

Memory		
8GB 1Rx8	16GB 1RX4	
32GB 2Rx4	16GB 2Rx8	
32GB 2Rx4	16GB 2Rx8	

SMB 2.0 "a la Carte" Offers

Any Base SKU



Required
Any SMB Preferred
Option



Everyday Low Price

Price < = SBE / TPL

For distributors using integrated iQuote

- Allows customers and resellers to build flex configurations
- Additional discounts based on options attach
- Options attach rules can vary by product
- Typical buy price less than separate smart buy express purchase

Base SKUs

- Minimally configured SKUs (CPU, Memory, Power Supply)
- Defined by HPE and shipped from factory

SMB Preferred Options

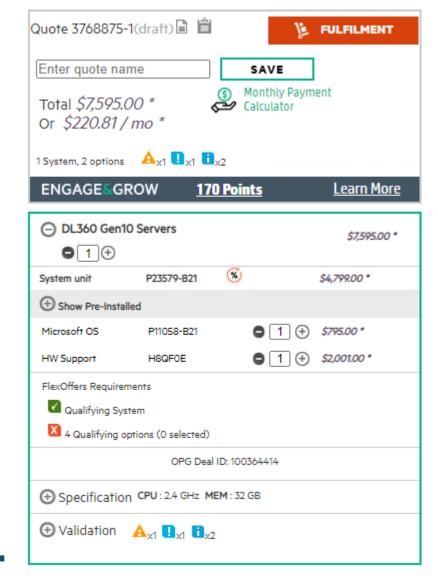
 Subset of options portfolio defined to target high volume channel sales

HOW DOES IT WORK?

Now start adding options

- Add Memory
- Add HD
- Add iLO
- Add more HD

Additional savings after crossing threshold



View in Slide Show mode

Pick a starting point





SMB OFFERS 2.0—CAPABILITIES

A FLEXIBLE TOOL for the different business needs—3 types of rules

Rule Type

Selecting the Right Rule Type

Rule Capability Definition

Rule Examples

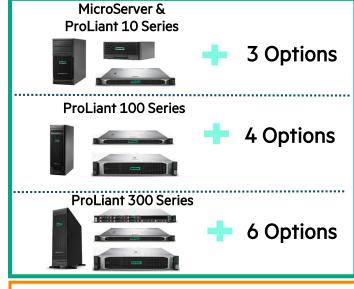
Attach

Keep it simple and easy, while promoting options attach.

Ability to set a minimum # of Preferred Options per Preferred System to unlock discounts.

Promote a System family attached to another System. Great to be used for special offers.

families or from different BUs as requirement to unlock systems discounts.



Multi-System

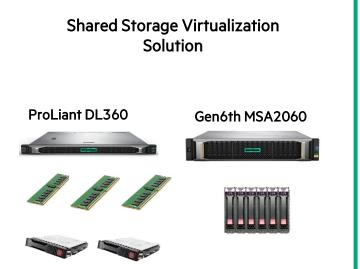
Attach a System unit from other Product



Combo

Perfect to promote Solutions that require more than 1 system family and options attached.

Ability to combine offers with System units from different Product families or BUs in same order and unlock discounts on all Preferred Systems and Options.



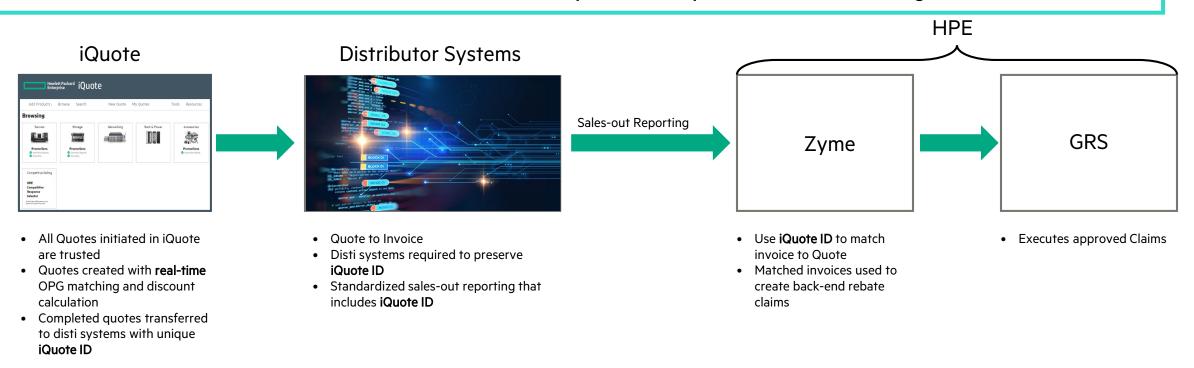
Rules based discounting designed to incentivize attach

- Preferred Options/Preferred Systems: Pre-Selected SKUs that will represent Heat of the Market, Promo purposes and Strategic products
- Rules available only through iQuote. One rule per system during same period of time is allowed.

SMB OFFER 2.0 FLEXIBILITY/AUTOMATION—SYSTEMS FLOW

FlexOffer enhancements will automate rebate claiming but will require some distributor system changes.

A new iQuote ID will be used to track quotes from quote creation to claiming



HPE iQuote ID—"HPEQuoteID"—The iQuote "Quote ID" is a numeric 15 digit ID that will be added to the data so that it can be reported via the sell-out data to be combined at HPE with an associated export from iQuote to drive the automated claiming process. Example: Quote, 20123456 version 3 = 200002012345603