

D&H WHITE GLOVE CONFIGURATIONS



With the introduction of Chromebook™ White Glove prep to the channel several years ago, D&H has increasingly fine tuned and expanded our offerings to better serve the market and become a valuable resource for many of our customers.



Chromebooks™



From standard White Glove which includes OS updates and enrollments, to Asset Tagging, Laser Etching, OU movement and large deployment organizing via over boxing, skid labeling and green/bulk shipping on approved models.

Laptop/Desktop

Memory, video and storage upgrades for applicable pre-built brands such as HP, Lenovo, Asus, Acer, Intel® etc. Each upgraded unit is tested prior to shipping to ensure quality. Asset Tagging and Laser Etching also available. *(hardware upgrades only at this time)*

Server

Configuration of Tier 1 branded servers from Lenovo & HP as well as Whitebox from Intel. Including hardware assembly, RAID configuration and a 24 hour burn-in test to ensure quality.



Lenovo

ASUS
IN SEARCH OF INCREDIBLE

acer



Hewlett Packard
Enterprise

For complete Partner Enablement and Resources visit www.dandh.com/k12.

Pre-Sales Support: 888.325.1246

PresalesSupport@dandh.com

Atlanta, GA • Chicago, IL • Fresno, CA • Harrisburg, PA • Ontario, Canada



Standard Chromebook White Glove enrollment



White Glove upgrade — Serial/MacID capture



White Glove upgrade — applying end-user provided Asset Tags



White Glove upgrade — green packaging



White Glove upgrade — overboxing custom sorting



Desktop White Glove service



Server White Glove service



Laser etching

Chromebook

WG250	\$8.00	Standard White Glove enrollment for 1-250 Chromebooks. Including OS update, enterprise enrollment to end users domain and option Wi-Fi configuration test. Must be purchased with Google ChromeOS management license.
WG1000	\$6.75	Standard White Glove enrollment for 251-1000 Chromebooks. Including OS update, enterprise enrollment to end users domain and option Wi-Fi configuration test. Must be purchased with Google ChromeOS management license.
WG2500	\$5.50	Standard White Glove enrollment for 1001-2500 Chromebooks. Including OS update, enterprise enrollment to end users domain and option Wi-Fi configuration test. Must be purchased with Google ChromeOS management license.
WG5000	\$4.75	Standard White Glove enrollment for 2500+ Chromebooks. Including OS update, enterprise enrollment to end users domain and option Wi-Fi configuration test. Must be purchased with Google ChromeOS management license.
MCASEINSTALL	\$1.50	Install MaxCase products on Chromebooks during standard enrollment before being placed back in original Chromebook packaging. Must be purchased with corresponding standard White Glove base sku.
WGUPGRADE	\$1.00	White Glove upgrade for any one (1) of the following steps above standard enrollment: <ul style="list-style-type: none"> - Serial/MacID Capture - Applying end-user provided Asset Tags - Green shipping of Chromebooks in customized overboxes - O/U device moves and data population. Charge is per step requested. Product/Service may require preapproval from D&H's White Glove team.

Laptop/Desktop

PCUGRADE	\$8.00	Base upgrade Service for branded Laptop/Desktops. Includes install of (1) DIMM or SODIMM and hardware test to ensure quality.
RAMADD	\$2.50	Per additional DIMM/SODIMM install beyond base service charge. (PCUGRADE)
ADDCARD	\$2.50	For optional install of PCI-based cards such as video, sound, NIC and wireless. Must be used in conjunction with base upgrade service. (PCUGRADE)
HDDADD	\$5.00	For optional HDD install when system space allows, Must be used in conjunction with base upgrade service. (PCUGRADE)

Server

SVRCONFIG	\$95.00	Base configuration service for server includes (1) CPU, (1) HDD and (2) DIMMS along with a 24 hour burn-in to ensure quality.
MBDINST	\$50.00	Optional install of motherboard to barebones server when not already preassembled.
RAIDINSTL	\$20.00	Optional RAID configuration and RAID card install.
CPUADD	\$15.00	Add (1) CPU. Must be used in conjunction with base service. (SVRCONFIG)
HDDADD	\$5.00	Add (1) HDD. Must be used in conjunction with base service. (SVRCONFIG)
ADDCARD	\$2.50	Server add-on cards. Must be used in conjunction with base service. (SVRCONFIG)
RAMADD	\$2.50	Per additional DIMM install beyond base service charge. (SVRCONFIG)

Laser Etching

LESTANDARD1	\$4.00	Standard 2" x 3.5" etch of end-user provided image/text on combined hardware purchase. (Bundled with upgrade or White Glove services)
LESTANDARD2	\$5.00	Standard 2" x 3.5" etch of end-user provided image/text on combined hardware purchase. (Standalone service)
LELOGO	\$6.50	Large 4" x 4" etch of end-user provided image/text on combined hardware purchase. (Bundled with upgrade or White Glove services)
LELOGO2	\$7.50	Large 4" x 4" etch of end-user provided image/text on combined hardware purchase. (Standalone service)

Asset Tags

AT250	\$3.50	Asset Tagging 1-250. Includes printing of end-user provided image/text/data, application on combined hardware purchase and data capture of tag info matched to hardware serial.
AT1000	\$3.25	Asset Tagging 251-1000. Includes printing of end-user provided image/text/data, application on combined hardware purchase and data capture of tag info matched to hardware serial.
AT2500	\$3.00	Asset Tagging 1001-2500. Includes printing of end-user provided image/text/data, application on combined hardware purchase and data capture of tag info matched to hardware serial.
AT5000	\$2.50	Asset Tagging 2501-5000 Includes printing of end-user provided image/text/data, application on combined hardware purchase and data capture of tag info matched to hardware serial

Order must be quoted, processed and coordinated with your D&H Sales rep. Turnaround time varies by project and volume, minimum \$50 service threshold for hardware assembly.

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