



# FAQ

## Q What is the sign-in process for Samsung VXT CMS?

A Samsung VXT CMS Account has Samsung Account based system, and therefore you would need your own Samsung Account to use the CMS service. If you do not have your Samsung Account yet, create your own Samsung Account at Samsung.com, and use the account information to sign-in to the VXT CMS service.

## Q What can I do with Samsung VXT CMS?

A VXT CMS enables you to create and upload contents that will be scheduled on your signage. VXT CMS also allows you to remotely manage signage including monitoring, controlling settings and applying security measures.

## Q What is VXT Player?

A VXT Player is an App that allows contents from CMS Server to be played on signage. You can download the App on signage at Apps menu without any additional charges.

## Q How can I use the VXT Art feature?

A VXT Art provides art content that will enrich your content breadth and enhance your digital signage experience. First, you must purchase VXT Art separately. Once purchased, you can find VXT Art on VXT Canvas and can have a hands-on experience with your new art content creator.

## Q Is there a free trial?

A Yes! You can access your free trial now at [www.samsungvx.com](http://www.samsungvx.com). VXT CMS provide you with up to 5 free trial licenses. You can use the entire content management feature today to determine if Samsung VXT CMS is right for your business.

\* In the case of VXT Art, you can check the works in the portal in the free trial, but you cannot distribute them to your signage.

## Q Can I use Samsung VXT CMS with a non-Samsung device?

A VXT CMS is being developed to support non-Samsung devices as well as Samsung products.

## Q Should I have digital signage for Samsung VXT CMS?

A You don't need to purchase physical screens to try out VXT CMS. With any device that supports chrome browser, you can swiftly explore entire Samsung VXT CMS journey.

## Q Where can I get more information on Samsung VXT CMS?

A You can find additional information on VXT CMS at [www.samsung.com/vxt](http://www.samsung.com/vxt)

Learn More [samsung.com](http://samsung.com) [samsung.com/business](http://samsung.com/business) [insights.samsung.com](http://insights.samsung.com)  
 Product Support 1-866-SAM4BIZ  
 Follow Us [youtube.com/samsungbizusa](https://www.youtube.com/samsungbizusa) [@SamsungBizUSA](https://twitter.com/SamsungBizUSA)

