

# A reliable partner for the U.S. Federal Government

Mission-critical technology solutions to help your agency succeed



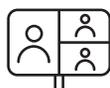
## Ironclad security

Get hardware-enforced, full-stack defense



## Comprehensive services

Maximize your IT resources



## Workforce experience

Keep your team productive and connected

HP knows the high stakes of serving the U.S. Federal Government. We understand and adhere to the stringent compliance of government standards. And we know your team requires not only efficient devices but also the most secure in the market. They need reliability, comprehensive support, a range of solutions, and an understanding of the unique needs and processes of the federal government. That is what HP brings.

HP makes the world's most secure PCs, printers, and workstations<sup>1,2</sup>



## Proudly founded in the U.S.

HP has been a proven partner of the U.S. government for more than 80 years, providing dependable technology and service. Our commitment dates to our founders: Bill Hewlett served in the U.S. Army during WWII, and Dave Packard served as U.S. Deputy Secretary of Defense. Today, HP stands proudly as the go-to technology partner for federal agencies, helping to meet U.S. needs whether in the office, in hybrid work environments, or in the field.



## We merge security with reliability

In today's hybrid world, federal government teams must be able to work from anywhere without compromising sensitive information. That means protection at every endpoint and connection. HP supports you with a reliable hardware-enforced, full-stack defense. It's part of what makes HP PCs, printers, and workstations the world's most secure.<sup>1,2</sup>

Not only does this rigorous security help ensure your compliance with stringent federal regulations, but it also allows your IT teams to benefit from cost-effective solutions that provide robust firmware resilience and defend against sophisticated threats.

## The zero-trust advantage

As part of our zero-trust model, HP has pioneered hardware-enforced endpoint isolation to defeat malware and phishing. This approach encloses each potentially risky piece of content, such as an email attachment or web download, in its own isolated space on the PC, where it can't infect the PC's operating system or data.

## When work is everywhere, endpoint security is everything

HP has long focused on making robust security an integral part of our devices with offerings like BIOS, which protects against unauthorized access. We take a built-in, not "bolted-on," approach to reinforcing security layer by layer in everything from factory services and hardware all the way up to application execution and physical tacking.





HP Wolf Security<sup>3</sup> provides an overarching framework for endpoint security. It seamlessly provides a breadth of advanced technologies to your endpoint cyber defenses, supporting HP and non-HP (OEM) PCs and HP printers. And HP is continuously evolving the Wolf Security portfolio to respond to the latest threats while simplifying security and IT operations.

Potential risk	HP Wolf offerings	Benefits
 Firmware and BIOS attacks	 Sure Start <sup>4</sup>  Sure Admin <sup>5</sup>	Provides maximum protection and lowers IT overhead
 Lost or stolen PC	 Wolf Protect & Trace <sup>6</sup>	Locates missing PC, locks data while PC is missing, and can remotely erase data
 Windows OS corruption	 Sure Recover <sup>7</sup>	Quickly restores Windows OS locally or from the cloud
 Ransomware and phishing	 Sure Click Enterprise <sup>8</sup>  Wolf Pro Security <sup>3</sup>	Isolates malware, preventing infection without disrupting workflow
 Privileged user compromise	 Sure Access Enterprise <sup>9</sup>	Isolates remote sessions to prevent attacks and protects data if PC is compromised



# Empower and equip your team

Your IT team is key to your federal agency. That's why HP equips IT with the services needed to empower your people. Advanced lifecycle management, endpoint security solutions, and comprehensive print management services exemplify our robust support.

Powered by AI-based predictive analytics,<sup>10</sup> intelligent automation, and innovative print services, our solutions streamline your operations and free your IT security specialists from rote tasks so they can focus on supporting end users and advancing your agency's mission.

## Modern lifecycle management

HP's comprehensive end-to-end lifecycle management empowers your federal agency. The solutions within HP Workforce Computing Services promote productivity from anywhere, deliver proactive and actionable insights, and provide responsive service from trusted experts.

## Delivering sustainability

We know the demands of federal climate and human rights regulations. Our Renew Services, through which we properly repurpose or recycle your end-of-use devices, are just one way HP works to be among the most sustainable and just companies in the tech world. Climate action, human rights, and digital equity are built into our business strategy.

HP is among the 100 most sustainable corporations in the world<sup>11</sup>

# HP computing services

## Configuration and Deployment Services

Get PCs and people up and running faster—with less hassle for IT—with HP's zero-touch device customization performed in the factory during the manufacturing process. This gives employees a customized PC experience right out of the box.

## Support Services

Keep your teams running at peak performance with HP's robust portfolio of traditional and smart support solutions, which supplement and expedite device maintenance as well as help extend the life of your PCs.

## Digital Workspaces

Enable people and teams to work together in real time by allowing them to access the same desktop or application from virtually anywhere through HP Anyware.<sup>12</sup>

## Workforce Experience Platform

Leverage HP telemetry that uses AI and deep machine learning to compare your real-time device performance and usage against billions of global HP data points for greater insight<sup>13</sup> into your fleet health.

## Managed Device Services

Simplify your device lifecycle and upgrade your employee experience with an as-a-service model that includes devices, services, and success management with a predictable monthly cost.<sup>14</sup>

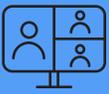
## Professional Services

Count on our team of certified HP Experts<sup>15</sup> for technical solutions spanning everything from workflow automation to endpoint security. Leverage our expertise to help your IT team implement your plan and keep everything running smoothly with ongoing management support.

## Renew Services

Improve e-waste management and transition toward a circular economy by returning your end-of-use devices to HP for secure data erasure, repurposing, or recycling.





# Elevate the workforce experience

Navigating a hybrid work environment is tricky. But you can count on HP to get your team up and running with the right tech from day one, ensuring they stay productive and connected. Whether team members are in the office or on the go, HP helps optimize their workflows and enhance their output. It's all about delivering a top-notch experience for your staff and the citizens they serve, powering a government that's as innovative as it is efficient.



## Poly by HP



In our digital age, most meetings have online participants. That presents challenges to being seen and heard on both sides of the meeting. HP Poly provides the industry-leading solutions to those challenges.

Poly understands the unique needs of government:

- ✓ Advanced Poly voice capabilities help keep sensitive federal government communications secure.
- ✓ Poly is structured to deliver the additional planning, coordinating, and provisioning needed in federal environments.
- ✓ As a Microsoft Certified Partner,<sup>16</sup> Poly has experts who provide personalized consultation to help your agency optimize its use of Microsoft Teams.

Poly is accredited as the first and only IL5 Microsoft Teams voice endpoint for use on the Department of Defense Teams IL5 networks.

## Ensure your team's presence is felt and heard

Featuring AI-driven noise-canceling technologies, Poly audio and video solutions strengthen human connections and simplify collaboration. This translates to enhanced services, better responsiveness, and greater efficiency for your agency.

### Headsets

Hear and be heard clearly with premium noise-canceling technology.

### Speakerphones

Experience audio so crisp that you'll feel like you're in the room from any room.

### Video conferencing

Capture the voices in only a defined zone, allowing meeting attendees to be seen and heard.

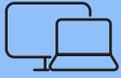
### Services

Benefit from built-in support and devices that are made to work with your system.



# Optimize for every environment

Your team should have the power to deliver their best work from anywhere. And with HP, they can. Our powerful devices—which can include advanced AI capabilities and Z by HP AI Studio—are designed to meet the diverse and demanding technological needs of our nation's federal agencies, enabling top-tier performance on the most secure devices.



## Powerful PCs for demanding tasks

Fortified with self-healing hardware, HP Wolf Security, and robust processors, HP Elite business laptops and desktops offer unparalleled security and performance.



## AI-enhanced workstations engineered for government work

Our high-performance workstations—which include laptops, desktops, and monitors—harness the power of AI to help you seamlessly tackle the heaviest of workloads.



## Printing that bridges the digital gap

Designed to integrate effortlessly with your technology ecosystem, HP LaserJet printers bridge the gap between paper and digital workflows.

HARNESS THE POWERFUL TECH OF A RELIABLE U.S. COMPANY

Click to learn more or connect with a government sales representative.



A reliable partner for the U.S. Federal Government

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

- <sup>1</sup> Based on HP's unique and comprehensive security capabilities at no additional cost among vendors on HP Elite PCs and HP Workstations with Windows and 8th Gen and higher Intel® processors or AMD Ryzen™ 4000 processors and higher.
- <sup>2</sup> HP's most advanced embedded security features are available on HP Managed and Enterprise devices with HP FutureSmart firmware 4.5 or above. Claim based on HP review of published features as of February 2023 of competitive in-class printers. Only HP offers a combination of security features to automatically detect, stop, and recover from attacks with a self-healing reboot, in alignment with NIST SP 800-193 guidelines for device cyber resiliency. For a list of compatible products, visit: [hp.com/go/PrintersThatProtect](http://hp.com/go/PrintersThatProtect). For more information, visit: [hp.com/go/PrinterSecurityClaims](http://hp.com/go/PrinterSecurityClaims)
- <sup>3</sup> HP Wolf Security for Business requires Windows 10 or 11 Pro and higher, includes various HP security features and is available on HP Pro, Elite, RPOS and Workstation products. See product details for included security features.
- <sup>4</sup> HP Sure Start is available on select HP products.
- <sup>5</sup> HP Sure Admin requires HP Manageability Integration Kit and HP Sure Admin Local Access Authenticator smartphone app from the Android or Apple store.
- <sup>6</sup> HP Wolf Protect and Trace is sold separately and is compatible with select HP 400, 600, 800, and 1000 series, Windows-based Laptops, select 800 desktops, and Z1 G8 Workstations. The HP Wolf Protect & Trace features and functions are activated by remote access to the target device and therefore for the desired outcome the device should be powered on and connected to the Internet. HP Wolf Protect & Trace requires the HP TechPulse agent to be installed by customer manually via a one-click download at [hp.com/active-care](http://hp.com/active-care), which enables collection of information related to the Device. HP TechPulse is a telemetry and analytics platform that provides critical data around devices and applications and is not sold as a standalone service. HP TechPulse follows stringent GDPR privacy regulations and is ISO27001, ISO27701, ISO27017 and SOC2 Type2 certified for Information Security. Internet access with connection to HP TechPulse portal is required. For full system requirements, please visit <http://www.hpdaas.com/requirements>. Available from your HP authorized sales representative.
- <sup>7</sup> HP Sure Recover is available on select HP products and requires an open network connection. You must back up important files, data, photos, videos, etc. before using HP Sure Recover to avoid loss of data.
- <sup>8</sup> HP Sure Click Enterprise is sold separately. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files, when Microsoft Office or Adobe Acrobat are installed. For full system requirements, please visit System Requirements for HP Sure Click Enterprise for details.
- <sup>9</sup> HP Sure Access Enterprise is sold separately. For full system requirements, please visit System Requirements for HP Sure Access Enterprise for details.
- <sup>10</sup> Predictive analytics requires a telemetry and analytics app that provides critical data around devices and applications and is not sold as a standalone service. HP follows stringent GDPR privacy regulations and is ISO27001, ISO27701, ISO27017, and SOC2 Type2 certified for Information Security. Internet access is required. For full system requirements, please visit <http://www.hpdaas.com/requirements>. Purchase of any HP app-enabled service necessitates enabling software to run on each device. HP Services Scan is provided thru Windows Update and will check entitlement on each hardware device to determine if an HP app-enabled service has been purchased and will download applicable software automatically. To disable this feature, please follow the instructions at <http://www.hpdaas.com/requirements>
- <sup>11</sup> Corporate Knights, "100 most sustainable companies of 2023 still flourishing in tumultuous times," January 18, 2023, <https://www.corporateknights.com/rankings/global-100-rankings/2023-global-100-rankings/2023-global-100-most-sustainable-companies/#more-story>
- <sup>12</sup> Network access required. HP Anyware software and licensing are available through a 1- or 3-year subscription. Renewal is required after the subscription term. HP Anyware subscriptions are based on the number of concurrent PCoIP connections used (pay for the number of host connections, not the software) with a minimum order quantity of 5. For a limited time, an HP Anyware Professional subscription also includes access and support for ZCentral Remote Boost and ZCentral Connect and is available for purchase through an HP reseller or contact sales at [hp.com/Anyware](http://hp.com/Anyware). ZCentral Remote Boost Sender requires Windows 10 and 11, RHEL/CentOS (7 or 8), or UBUNTU 18.04 or 20.04 LTS operating systems. macOS (10.14 or newer) operating system and ThinPro 7.2 are only supported on the receiver side. ZCentral Connect requires Windows (10 or 11) or Windows Server (2016 or 2019) operating system, Microsoft Active Directory and Intel Active Management Technology for select features. For system requirements and to install HP Anyware and Anyware Manager, refer to the Admin Guides at: <https://docs.teradici.com/find/product/hp-anyware>
- <sup>13</sup> The Workforce Experience platform is for commercial customers and requires registration. To register for access, visit <https://admin.hp.com>. Some features and capabilities may require additional purchase of HP services and/or commercial hardware capable of supporting the HP Insights agent for Windows, Mac, & Android. Activation and restrictions may apply. Select HP Workforce Solutions require an HP Insights agent for Windows, Mac, & Android, available for download at <https://admin.hp.com/software>. For full system requirements and services that require the agent, please visit <https://admin.hp.com/requirements>. The agent collects telemetry and analytics around devices and applications that integrate into the Workforce Experience platform and is not sold as a standalone service. Internet access with connection to the Workforce Experience platform is required. HP follows stringent GDPR privacy regulations, and the platform is ISO27001, ISO27701, ISO27017 and SOC2 Type2 certified for Information Security.
- <sup>14</sup> Lifecycle assessments (LCA) are validated by a third-party to conform to ISO 14040 and ISO 14044 and are used by HP to understand the total carbon footprint for HP personal systems products. Using this data, along with the information unique to each customer (e.g., product ship-to location, product portfolio), we calculate the total carbon emissions for a customer's fleet. HP then purchases and retires carbon offsets, procured through Climate Impact Partners who certifies HP's Carbon Neutral Computing Services in accordance with its Carbon Neutral Protocol (<https://www.carbonneutral.com/the-carbonneutral-protocol>). Please review this document for complete details (<https://www8.hp.com/h20195/v2/GetDocument.aspx?docname=c08430102>).
- <sup>15</sup> HP Professional Services require workshops, including the implementation of technical enablement capabilities, and may not be available in all countries. Please contact your HP representative for details. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product. HP Service Expert(s) are assigned for the duration of the project as set forth in the terms and conditions of the contractual agreement. Design workshops are delivered in English. Other languages may be available. Workshops where possible are held in-person or virtual. Please contact your HP Representative for more information on how to organize a workshop.
- <sup>16</sup> Microsoft Teams license required and sold separately.